

Professional

\$399 one-time setup · \$495/month · 2,000 minutes + 1,000 texts included

Built around how your business actually runs.

Everything in Business, plus custom conversation flows, smarter routing, CRM integration, and reporting that shows you exactly what your phone is producing.

1. Your AI Receptionist, Live 24/7

We build, train, and run an AI receptionist that answers your business line around the clock.

Nights, weekends, lunch rush — every call is answered on the first ring, in a natural voice, with your business's information.

2. Answers Your Customers' Questions

We load your hours, services, prices, directions, and policies so the receptionist answers FAQs instantly.

"Are you open Sunday?" "Do you take walk-ins?" — answered correctly, every time, without interrupting your day.

3. Books Appointments Into Your Calendar

We connect your calendar so callers can book, reschedule, or cancel on the spot.

Appointments land directly in the calendar you already use — no double bookings, no phone tag.

4. Transfers, Messages, and Summaries

We set up call transfers to you or your staff, collect customer information, and send you a summary of every call.

You see who called, what they wanted, and what happened — in plain English, after every call.

5. Custom AI Conversation Flows

We design conversations specific to your business — not generic scripts.

The receptionist walks callers through your exact services, offers, and booking rules.

6. Advanced Routing and Multiple Calendars

We route calls by need — bookings, questions, urgent issues — and manage more than one calendar.

Different staff, different rooms, different locations: each booking lands in the right place.

7. CRM Integration and Call Reporting

We connect the receptionist to your customer system and report on every call pattern.

See call volume by day and hour, what customers ask for most, and which calls became bookings.

8. Lead Qualification and Priority Support

We qualify leads with custom questions before they reach you, and your requests jump our queue.

You spend your time on the callers who are ready to buy.

9. 2,000 Minutes and 1,000 Texts Every Month

About 660 typical calls and 1,000 text messages, plus a simple analytics dashboard overview of your business.

Extra minutes are \$0.35 each; extra texts are \$0.05 each.

What this means for you

The receptionist stops being a tool and becomes part of your operation — speaking your language, filling your calendars, and showing you the numbers behind your phone.

INCLUDED — PROFESSIONAL

Everything in Business	✓
Custom conversation flows	✓
Advanced routing + multiple calendars	✓
CRM integration	✓
Detailed call reporting + dashboard	✓
Lead qualification	✓
Priority support	✓
Minutes included	2,000/month
Texts included	1,000/month
Extra minutes	\$0.35/min
Extra texts	\$0.05 each

Important: This plan covers your AI receptionist only. Websites, Google Business management, social posts, reviews, and advertising are separate services — see the Digital Presence bundles and Marketing & Growth plans.